



# Concession Stand Attendant

## Job Description

### **Summary: Part Time**

The Concessions Attendant is responsible for maintaining operations and assisting customers at the Pearland Little League Concessions stand. This position assists in setting the example and ensuring the highest level of guest experience in concessions and reports to the Concessions Director. Qualified candidate will be a mature, responsible, dependable individual who enjoys working in a fast-paced environment.

### **Basic Function and Responsibilities:**

#### **Window Attendant**

- Ability to provide excellent guest service including greet and service guests at the window and taking orders
- Serve food, beverages, or desserts to customers
- Operate cash register to itemize total for customers
- Collects cash, debit and credit cards from customer and makes change for cash transactions
- Prepare popcorn utilizing microwave
- Ensure work area is clean before, during & after work shift by cleaning and removing trash
- Replenish drink coolers in work area

#### **Food Prep Attendant**

- Prepare food such as hot dogs, hamburger, nachos, etc. using standard formulas or following directions
- Prepare food for distribution to Window Attendants
- Replenish supplies needed at work area
- Scrub and polish counters and other equipment, and clean dishes
- Sweeping of concession floor

#### **Cook Attendant**

- Prepare food such as french fries, chicken, cheese sticks utilizing deep fryers using standard formulas or following directions.
- Replenish frozen foods at refrigerator/freezer units
- Replenish supplies needed at work area
- Scrub and polish counters and other equipment
- Mopping of concession floor

### **Basic Requirements/Qualifications:**

- Must be 14 years of age or older and at minimum a High School Freshman
- Must utilize excellent guest service skills and have a positive attitude
- Must be able to multi-task and be self-motivated
- Must be able to communicate clearly and congenially with patrons
- Must present a neat and professional appearance
- Must satisfactorily fulfill all departmental training requirements
- Standing, stooping, and bending for long periods of time
- Must be willing to work a flexible schedule that includes weeknights and weekends